



4. After cleaning, remove any remaining debris using a cotton swab. Allow both pieces to dry completely before use.

DO NOT CLEAN THE WHOLE DEVICE WITH WATER OR SUBMERGE

DO NOT INJECT ANY LIQUID OR OIL INTO THE CERAMIC CHAMBER.

TURN OFF THE XMAX AND LET IT COOL OFF FOR AT LEAST 30 MINUTES BEFORE CLEANING.

For warranty issues, please contact the retailer you purchased from. We warrant solely to the original purchaser of the Products that within the warranty period (as defined below), the Products will be free from defects in materials and workmanship under normal use, and will conform to Company's published specifications of the Products. The foregoing warranty is subject to the proper storage, transportation and use of the Products, but does not include defects in batteries, buttons and similar parts subject to wear and tear or deterioration and other special, consequential or incidental damages Customer agrees to accept responsibility for such risks and to not hold the manufacturers, distributors or retailers (including owners and employees) responsible for any incident, injury to persons, or damage to property. Upon delivery, Customer should inspect the Products immediately for conformity and visible defects. If there is a quality problem. Customer shall give Company written notice of any non-conformities or visible defects regarding the Products and contact Company

in writing concerning return or repair. Customer must provide photos/ video or other evidence as a proof within 7 days.

## WARRANTY AND LIMITATION

The warranty period for XMAX Vaporizer begins on the date when the Product is physically delivered to the Customer, and is valid for one year thereafter. Warranty option . Repair the product defect

2. Exchange the product with a new or functionally equivalent product 3. The limited warranty does not apply to normal performance degradation of batteries or neglect of use and non-adherence to cleaning instructions. Shipment of claim settlement 1. We will resend new product along with

Customer's next order. 2. If Customer does not plan to make a new order in the short term, Customer can pay the re-sending shipping cost and ask to resend the replacement. All requests and notices from all Customers

under this warranty shall be emailed to hello@planetofthevapes.com

www.planetofthevapes.com

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